

# West Devon Overview and Scrutiny Committee



<b>Title:</b>	<b>Agenda</b>										
<b>Date:</b>	<b>Tuesday, 8th March, 2016</b>										
<b>Time:</b>	<b>2.00 pm</b>										
<b>Venue:</b>	<b>Chamber - Kilworthy Park</b>										
<b>Full Members:</b>	<p style="text-align: center;"><b>Chairman</b> Cllr Musgrave <b>Vice Chairman</b> Cllr Yelland</p> <p><i>Members:</i></p> <table><tr><td>Cllr Davies</td><td>Cllr McInnes</td></tr><tr><td>Cllr Edmonds</td><td>Cllr Mott</td></tr><tr><td>Cllr Evans</td><td>Cllr Moyse</td></tr><tr><td>Cllr Hockridge</td><td>Cllr Sellis</td></tr><tr><td>Cllr Kimber</td><td></td></tr></table>	Cllr Davies	Cllr McInnes	Cllr Edmonds	Cllr Mott	Cllr Evans	Cllr Moyse	Cllr Hockridge	Cllr Sellis	Cllr Kimber	
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Cllr Hockridge	Cllr Sellis										
Cllr Kimber											
<b>Interests – Declaration and Restriction on Participation:</b>	Members are reminded of their responsibility to declare any disclosable pecuniary interest not entered in the Authority's register or local non pecuniary interest which they have in any item of business on the agenda (subject to the exception for sensitive information) and to leave the meeting prior to discussion and voting on an item in which they have a disclosable pecuniary interest.										
<b>Committee administrator:</b>											

**1. Apologies for Absence**

**2. Confirmation of Minutes**

**1 - 4**

**3. Declarations of Interest**

Members are invited to declare any personal or disclosable pecuniary interests, including the nature and extent of such interests they may have in any items to be considered at this meeting.

If Councillors have any questions relating to predetermination, bias or interests in items on this Agenda, then please contact the Monitoring Officer in advance of the meeting.

**4. Items Requiring Urgent Attention**

To consider those items which, in the opinion of the Chairman, should be considered by the Meeting as matters of urgency

**5. Public Forum**

**5 - 6**

A period of up to 15 minutes is available to deal with issues raised by the public.

**6. Hub Committee Forward Plan**

**7 - 10**

If any Member seeks further clarity, or wishes to raise issues regarding any future Hub Committee agenda item, please contact Member Services before **5.00pm on Thursday 2 March 2016** to ensure that the lead officer(s) are aware of this request in advance of the meeting.

**7. T18 ICT Progress Update**

**11 - 24**

**8. Development Management Service Update**

**25 - 34**

**9. Contact Centre Update**

**35 - 46**

**10. Performance Measures**

**47 - 64**

**11. Member Development Steering Group: Progress Update**

**12. Draft Work Programme 2016/17 - Initial Thoughts**

**65 - 66**

An opportunity for Members to suggest potential agenda items for the forthcoming Municipal Year